

# Love Thy Neighbor Home Care Services

## Privacy Policy

### **Privacy Policy – How, Why We Collect Information**

This page informs you of our policies regarding the collection, use, and disclosure of Personal Information when you use our Service.

We will not use or share your information with anyone except as described in this Privacy Policy.

We use your Personal Information for providing and improving the Service. By using the Service, you agree to the collection and use of information by this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, accessible at <https://www.ltnhomecareservice.com>

### **Information Collection And Use**

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally, identifiable information may include but is not limited to, your name (“[Personal Information](#)”), email address, and phone number. This information is used for our staff to contact you about services, promotional offers, and agency news. We may use any means of communication, including, but not limited to emails, phone calls, text messages, mail, and more.

Personal information includes:

- First name and last name
- Email address
- Phone number
- Street address
- Country of residence
- Health information

We'll use this information to send you information and contact you with information on the services you're interested in. We'll also, occasionally, allow affiliates to contact you for services, or procedures. Our partner companies and an associate will contact using the following means of communication, including, but not limited to emails, phone calls, and text messages.

## **Log Data**

We collect information that your browser sends whenever you visit our Service ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, and other statistics.

## **Web Beacons and Pixels**

We may use other, similar technologies from time to time, like web beacons, pixels (or "clear gifs"), and other tracking technologies. Pixels are tiny graphics files that contain a unique identifier that enable us to recognize when someone has visited our Websites. This allows us, for example, to monitor the traffic patterns of visitors from one page within our Websites to another, to deliver or communicate with cookies, to understand whether you have come to our Websites from an online advertisement displayed on a third-party website, to improve our Websites performance, to serve targeted advertisements to you and others like you, and to analyze and perform marketing campaigns.

## **Cookies**

Cookies are files with a small amount of data, which may include a unique anonymous identifier. Cookies are sent to your browser from a website and stored on your computer's hard drive.

We use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

## **Service Providers**

We may employ third-party companies and individuals to facilitate our Service, to provide the Service on our behalf, to perform Service-related services, or to assist us in analyzing how our Service is used.

These third parties have access to your Personal Information only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

## **Security**

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

## **Links To Other Sites**

Our Service may contain links to other sites that are not operated by us. If you click on a third-party link, you will be directed to that third-party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## **Children's Privacy**

Our Service does not address anyone under the age of 13 ("Children").

We do not knowingly collect personally identifiable information from children under 13.

If you are a parent or guardian and you are aware that your Children have provided us with Personal Information, please contact us. If we discover that a Child under 13 has provided us with Personal Information, we will delete such information from our servers immediately.

## **Changes To This Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

## **Consent**

We undertake to obtain your consent and/or to allow you to refuse the use of your data for certain purposes whenever necessary. You will in any event be informed of the purposes for which your data are collected via the various online data collection forms and via the Cookie Policy.

A "cookie" is a small information file sent to your browser when you visit our Website and stored on your computer. This file contains information such as the domain name, the internet access provider and the operating system as well as the date and time of access by the user. Cookies cannot damage your computer in any way. Information that

you provide when filling in the forms on the Website (for example, for subscription purposes, to participate in surveys, for marketing purposes, etc.).

## Opting Out

Users in the United States may opt out of many third-party ad networks. For example, you may go to the Digital Advertising Alliance (“DAA”) [Consumer Choice Page\(Opens in a new window\)](#) for information about opting out of interest-based advertising and their choices regarding having information used by [DAA companies\(Opens in a new window\)](#). You may also go to the Network Advertising Initiative (“NAI”) [Consumer Opt-Out Page\(Opens in a new window\)](#) for information about opting out of interest-based advertising and their choices regarding having information used by [NAI members\(Opens in a new window\)](#).

Opting out from one or more companies listed on the DAA [Consumer Choice Page\(Opens in a new window\)](#) or the NAI [Consumer Opt-Out Page\(Opens in a new window\)](#) will opt you out from those companies’ delivery of interest-based content or ads to you, but it does not mean you will no longer receive any advertising through our Site or on other websites. You may continue to receive advertisements, for example, based on the particular website that you are viewing (i.e., contextually based ads). Also, if your browsers are configured to reject cookies when you opt out on the DAA or NAI websites, your opt out may not be effective. Additional information is available on the DAA’s website at [www.aboutads.info\(Opens in a new window\)](#) or the NAI’s website at [www.networkadvertising.org\(Opens in a new window\)](#).

## Advertising

This site does not accept outside advertising. We only link out to products we like on our sites and a few of our partner’s sites, where we may be compensated.

## Social Networks

You have the option to click on the dedicated icons of social networks such as Twitter, Facebook, LinkedIn, etc. that appear on our Website. Clicking on those links or enabling those connections may allow the social network to collect or share data about you. We do not control these third-party websites and we encourage you to read the privacy notice of every website you visit.

Social networks create a friendlier atmosphere on the Website and assist in promoting the Website via sharing. Video sharing services enrich the video content of the Website and increase its visibility.

When you click on these buttons, we may have access to the personal information that you have made public and accessible via your profiles on the social networks in question. We neither create nor use any separate databases from these social networks based on the personal information that you have published there and we do not process any data relating to your private life through these means.

If you do not want us to have access to your personal information published in the public spaces of your profile or your social accounts, then you should use the procedures provided by the social networks in question to limit access to this information.

## **Statistics**

The Website uses Google Analytics to generate statistical reports. These reports tell us, for example, how many users consulted the Website, which pages were visited and in which geographical areas Website users are located. The information gathered via the statistics may include, for example, your IP address, the Website from which you arrived at our Website and the type of device that you used. Your IP address is hidden on our systems and will only be used if necessary to resolve a technical problem, for Website administration and to gain insight into our users' preferences. Website traffic information is only accessible to authorized staff. We do not use any of this information to identify visitors and we do not share this information with third parties.

For example, we use Google Analytics, a web analytics tool that helps us understand how visitors engage with our websites. To learn more about Google Analytics, visit <https://www.google.com/policies/privacy/partners/>. You can also download the Google Analytics Opt-out Browser Add-on to prevent their data from being used by Google Analytics at <https://tools.google.com/dlpage/gaoptout>

## **Do-Not-Track**

Currently, our systems do not recognize browser “do-not-track” requests. You may, however, disable certain tracking as discussed in this section (e.g., by disabling cookies).

## **Unsubscribing**

If you would like to unsubscribe from any of our electronic newsletters or promotional emails, please follow the instructions contained in the promotional email or newsletter, or send an email [admin@ltnhomecareservice.com](mailto:admin@ltnhomecareservice.com) and include the word “unsubscribe” in the subject line.

## **Prospective Employees:**

If you apply for employment and/or become an employee, we will collect your employment and work history, as well as other Personal Information related to your potential employment. This may include your education and employment history, address and contact information, demographic information, references, and any other information included in your resume, cover letter or application. This information will be collected from our Careers page. If you become an employee, Love Thy Neighbor Home Care or your employer will provide you a separate Privacy Policy and Employee Notice that details the collection and storage of your employee information.

## **LEGAL BASIS FOR THE PROCESSING OF PERSONAL DATA**

We process your personal data as part of the performance and management of our contractual relationship with you, in our legitimate interest to improve the quality and operational excellence of the services we offer to you, or in compliance with certain regulatory obligations.

Your personal data may also be processed based on your prior consent in the event that under certain circumstances, your consent would be requested.

## **Accessibility**

Alternative formats of this Privacy Statement are available to individuals with a disability. Please contact us [admin@ltnhomecareservice.com](mailto:admin@ltnhomecareservice.com) for assistance or a copy of the PDF.

## DEFINITIONS

**“personal data”** means any information relating to an identified natural person or one that can be directly or indirectly identified by reference to an identification number or to one or more factors specific to this person. Personal data will also encompass information defined as “Personally Identifiable Information” or “Personal Information” where local jurisdiction uses those terms.

**“us” or “our”** those entities of Love Thy Neighbor Home Care Services that are based in the United States for all dimensions and activities.

**“you”** any website or application user/visitor.

**“Website”** means either (1) the website where this privacy policy appears at the footer or (2) the Application where this policy is linked.

Personal data identified by an asterisk in data collection forms are compulsory as these are necessary to fulfill any orders placed. In the absence of this compulsory information, these transactions cannot be processed.

## How to Contact Us

For questions or concerns about Love Thy Neighbor’s privacy policies and practices, please contact us at [admin@ltnhomecareservice.com](mailto:admin@ltnhomecareservice.com)

By Phone: 470-672-6884

**Love Thy Neighbor Home Care Services**  
**2330 Scenic Hwy S**  
**Snellville, GA 30078**  
**Fax: 404-393-9119**

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